

Clients accessing the service will be reassured that information is recorded for statistical and monitoring purposes only and that confidential information will not be shared.



Clients may remain anonymous and use false details (initials & date of birth); if they wish to do so but the service would encourage the use of the same details for each visit that they initially registered with.

There is an option for transactions to be recorded without any client details should the client not wish to submit any details at all.

We provide a non judgemental service and clients will be welcomed in to a relaxed and friendly atmosphere. All clients will be treated with dignity & respect.

Equally, in return we would expect that clients treat the service and staff with the same dignity & respect. Abusive or aggressive behaviour will not be tolerated.

Clients do not require to be free from substances to access the service, however illegal drug use is not permitted within the premises. Clients that are witnessed attempting to use, buy, sell or share illegal drugs on the premises will be asked to leave.

Devised by Lisa Ross - Harm Reduction Service

Issue No.1	Date of issue July 2013	Date of review July 2013
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Harm Reduction Service

Harm Reduction Service
Confidential & anonymous service providing
specialist harm reduction advice to injecting drug users

David Whyte House
57 Church Street
Inverness
IV1 1DR
Tel: 01463 717594

Facebook: Harm Reduction Nhs Highland
Twitter @ NESH_HRM_REDUCT

Opening Times & Criteria

16 years and over.

Drop in Monday to Saturday 09:30 – 16:30
No appointment or referral necessary.

The Service offers

- Full range of injecting equipment and paraphernalia
- BBV testing & immunisation
- On site BBV clinic
- Overdose and Naloxone training
- Safer injection advice and wound care
- Minor injuries / minor illness
- Referral to treatment services
- Referral to support services
- Outreach service
- 1-1 support
- Sexual Health: Advice, testing & pregnancy testing.

Specialist Performance & Image Enhancing Drugs Clinic:

- Needle & Syringe Exchange
- Safer injection advice
- Assessment & Health Screening; including blood testing & monitoring for liver function, hormone levels, cholesterol.

Facebook: Nhs Highland Pied's Page



P.A.C.E Group

Peer Access to Clinical Expertise:

The PACE group is an autonomous committee led and developed by individuals who have personal experience of substance misuse services and the recovery process.

The remit of the group is to liaise and work with individuals and service providers, offering support, advice, input and service user representation.

The group aims to work with service providers and agencies within the field and to assist in the delivery and development of service provision and the recovery pathway.